



User Manual

Replacement for a lost or damaged pleasure boat deletion

V 1.0

2025

1. Open MOEI website: <https://www.moei.gov.ae>
2. From the home page, go to Services Directory, choose the category “Maritime Transportation” Then select the Sub
3. category “Pleasure boat services”. you can view the service Info or start the service immediately by clicking on Start Button

The screenshot displays the MOEI website interface. At the top, there is a navigation bar with the MOEI logo and the text 'UNITED ARAB EMIRATES MINISTRY OF ENERGY & INFRASTRUCTURE'. A search bar is located on the right. Below the navigation bar, a large banner features the word 'Vision' and the text 'Sustainable global leadership in energy, water, infrastructure, housing and transportation.' Below the banner, the 'Services' section is visible, with a 'Check Request Status' button. A horizontal menu lists various service categories, with 'Maritime Transport' highlighted. Below this menu, a search bar contains the text 'Replacement for a lost or damaged'. A service card is displayed, titled 'Replacement for a lost or damaged pleasure...' and containing the text 'This service allows the customers to obtain replacement of lost or damaged delet...'. A 'Start Service' button is located at the bottom of the card. At the bottom of the page, there is an 'All Services' button.

4. Then it will redirect you to the Login page, you can login by using UAE PASS.

Sign in to your account

 **Sign in with UAE PASS**

A single trusted digital identity for all citizens, residents and visitors.

For more information please check the user manual from [Here](#)

5. Fill the application Information.

Issuing replacement for a lost or damaged pleasure boat deletion certificate

Official No *

Boat Name English *

Boat Name Arabic

 **Search**

No data found

Issuing replacement for a lost or damaged pleasure boat deletion certificate

Basic Details

Registration Center -
Abu Dhabi Centre

Type Of Vessel	Pleasure Boat	Official Number	215140
Vessel Name English	Jacob Vessel	Vessel Name Arabic	قارب جاكوب
Port Of Registry	Abu Dhabi	Vessel Type	Pleasure Boat
Nationality	United Arab Emirates	Ship Flag	UAE
Owner Type	Foreigner	No. of Passenger	0
Previous Name		Previous Port Of Registry	
Previous Official Number		Previous Date Of Registry	
Hull Identification No	25	Hull Color	Black & Red
Manufacturer	Yamaha	IMO No.	772
Insurance Start Date	01/12/2016 00:00:00	Insurance End Date	01/12/2017 00:00:00

No. Of Masts		No. Of Bulkheads	
Max Draft	12	No Of Decks	
Coast Guard No.	7676	Length over all	148
Max Beam	25	Type Of Stern	
Type Of Stern		Type Of Hull	Black & Red
Max Depth	8	Propulsion	Inboard
Fuel Type	Gasoline	Decks No	0
Engines No		Gross Tonnage	250
Net Tonnage	265	Dead Weight	200
Light Weight	36	Classification of Society/Company	

100% Form Completion

Save and Continue Later Next Back

6. Upload the needed documents.

Issuing replacement for a lost or damaged pleasure boat deletion certificate

Upload Attachments

In the case of a damaged replacement, the original shall be brought / In the case of a lost replacement, a police report to be issued *

Select or drag and drop files here
(jpg, jpeg, png, bmp, gif, pdf) extensions are allowed with maximum 4 file(s) and up to 4 MB of size.

0% Form Completion

Save and Continue Later Previous Next Back

7. Submit the request by click on "Submit".

Issuing replacement for a lost or damaged pleasure boat deletion certificate

Submit And Finish

Comments

I, the applicant, hereby declare that all the information and documents provided for this transaction are correct; and if they are proven incorrect or there is any tampering or forgery in them, the Ministry has the right to take the necessary legal measures regarding this *

100%

Form Completion

📄 Save and Continue Later

↩ Previous

✓ Submit

↶ Back

8. Fill the satisfaction survey about the eService, when the following pop-up shows up:



United Arab Emirates



نظير المتعامل
CUSTOMER PULSE

English

Customer Pulse Survey

Overall, how satisfied are you about the service? *

☆
☆
☆
☆
☆
☆
☆

Extremely Dissatisfied
Extremely Satisfied

Next



English

Customer Pulse Survey

Based on your experience in getting the service. To what extent do you agree on the following statements?

	Extremely Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Extremely Agree
Availability & accuracy of Service information	<input type="radio"/>						
Ease of Service accessibility in the Smart Application	<input type="radio"/>						
Ease & Simplicity of Service Application Steps	<input type="radio"/>						
Ease and Variety of payment options	<input type="radio"/>						
Possibility of Service Status Tracking	<input type="radio"/>						
Service Completion time was reasonable & within my expectations	<input type="radio"/>						
Smart Application efficiency (no delays or errors in app)	<input type="radio"/>						
Availability of Online Support	<input type="radio"/>						

Previous Next



English

Customer Pulse Survey

Is there anything else you would like to share with us?

Please select

2000 characters lefts

Kindly provide your mobile number or Email for follow up

Previous Submit

9. After the application is approved by the ministry, you will receive the Distance Certificate automatically via email. However, you can also view and download the certificate from the end user dashboard through Request Status boxes Or My Application:

- a. Click on the My Application as shown in the image below

 Dashboard

 My Applications

 My Payments

 Notifications

 Welcome,
Test User 

- b. for searching/filtering the requests based on Reference Number/Request Date/Service Name/Request Status:

My Applications

Services by Category	Service
<input type="text" value="Maritime Transport Services"/>	<input type="text" value="Please Select"/>
My Company	Company PRO
<input type="text" value="Please Select"/>	<input type="text" value="Please Select"/>
Application Status	
<input type="text" value="Please Select"/>	
Keyword (Reference Number)	
<input type="text"/>	
<input type="checkbox"/> Use Date Range	
<input type="button" value="Search"/>	<input type="button" value="Reset Filters"/>